

KC Quality Policy Statement

KC Controls (UK) LLP requires the Quality Management System to be maintained to BS EN ISO 9001:2015.

Within the system, all persons in the organisation shall endeavour to ensure that the Company's services meet the requirements for which they are intended and are fully in conformance with the expectations of the customer.

These objectives are attained by ensuring that all procedures in operation within the Company are effective, efficient, properly controlled and maintained.

The Quality System ensures that the Company can and does achieve its objectives by:-

- Ensuring that all activities which directly affect the quality of services are carried out under controlled conditions.
- Providing a framework for monitoring of performance against quality objectives set at the annual Management Reviews to provide the feedback and facilitate continual quality improvement.
- Providing up to date documentation, operating procedures and work instructions to all relevant personnel.
- The use of suitably qualified personnel.
- Ensuring that company and its products comply with any relevant statutory or regulatory requirements.
- The annual review of this Quality Policy, The Quality Assurance Manual and The Procedures Manual to ensure it is effective in supporting the needs of the Company and its Customers.

The understanding, implementation and maintenance of the Company's Quality Policy and objectives is required of all persons through all levels of the organisation. Everyone within the organisation is responsible for the quality of the work that they perform, whether the work be directly associated with the Company's services or not. To all personnel is delegated both the defined responsibility and the authority to identify and evaluate quality problems and to initiate, recommend and provide effective solutions in relation to the processes that they control.

The Directors and Management are fully committed to the contents of this Policy Statement and have the ultimate responsibility for Quality. They have appointed Andrew Carter as QA Manager with full responsibility for ensuring that the requirements of the Quality Assurance Manual and Company Procedures are implemented, maintained and improved throughout the Company.



Signed:

Date 04/04/23